

Effective Communication Strategies for Nurses (ECSN)

CARE Centre is pleased to offer a new communication program focused on enhancing effective communication skills for the workplace. This 60 hour course is comprised of 4 distinct modules and will build nurses confidence and skills in the following areas:

1) Effective Telephone Skills

- Enabling nurses to manage conversations over the phone with confidence.

2) Intercultural Communication

- Providing nurses with strategies to bridge cultural differences, helping them advocate for the client.

3) Communicating with Clients and Family

- Equipping nurses with the skills and confidence necessary to deal with challenging interactions.

4) Interprofessional Collaboration

- Strengthening the skills required to communicate both orally and in writing to effectively function as part of interdisciplinary teams.

Registration Fee: **\$200.00** includes:
10 in class sessions, all materials, and access to e-Learning Lounge (eLL)
Consistent attendance is imperative
 or
\$100.00 per module (3 classes per module)

Registration Deadline: **4:00 pm on May 1, 2017**
 Payment must be received in order to register.

Start Date: Monday May 11, 2017
Class Schedule: 9:30 am – 3:30 pm

Thurs, May 11	Thurs, June 15
Thurs, May 18	Thurs, June, 22
Thurs, May 25	Thurs, June 29
Thurs, June 1	Thurs, July 6
Thurs, June 8	Thurs, July 13

Location: Toronto, Brampton, Hamilton



To register and confirm your seat, please contact your Case Manager.

***CARE reserves the right to cancel courses, change dates/times, or limit enrolment.
 However, CARE makes every effort to ensure the course is provided as scheduled.***

Funded by