

Strategic Plan 2017 - 2019

Our Vision

CARE Centre will be recognized nationally and internationally as a leader in supporting Internationally Educated Nurses to achieve nursing registration and integration into the Canadian workforce.

Our Mission

Our mission is to provide Internationally Educated Nurses with a focused and personalized continuum of service to support them to be successful.

Our Values

Using these values as a framework we are committed to providing exemplary service in all program areas to assist Internationally Educated Nurses to enter the nursing profession across Canada.

- Showing **Respect** in all of our dealings with our colleagues and clients.
- Encouraging **Teamwork** that clearly values collaboration & input towards organizational success.
- Emphasizing **Accountability** at both the staff and board level.
- Focusing on **Professionalism** in all we do.
- Showing understanding and **Compassion** to all those we work with and those we serve.
- Championing the **Diversity** of our clients by reflecting it in a culturally competent organization.

Strategic Directions 2017-2019

1. **Build a Sustainable Organization** with financial stability at its core, utilizing data and best practices to ensure maximum efficiency and effectiveness.
2. **Demonstrate Excellence in Case Management** – support the CARE Centre case management model by striving for excellence in our support of IENs.
3. **Provide Programs and Services that Meet the Needs of IENs** – leverage the expertise of staff and partners in order to provide service and support that is highly valued by IENs.

About CARE Centre for IENs

Over 4,000 nurses from more than 100 countries have accessed services and supports at CARE Centre for Internationally Educated Nurses since 2001. CARE Centre is a not-for-profit professional organization funded by the Government of Ontario. CARE Centre provides IENs with the one-on-one case management, language and communication skills, exam preparation, professional development, mentoring and networking to be successful in the nursing profession. CARE Centre recognizes the value of nurses with diverse education and experience and is committed to advocating for their full contribution to Ontario's health care system. CARE Centre for IENs is a registered charity (Charitable Number 84420 5948 RR0001). To learn more about CARE Centre and its work, please visit www.care4nurses.org.